

JUST THE **FACTS**

ALTALINK



SCOTT W. THON
President and CEO

REGULATED TRANSMISSION

- With 212,000 square kilometres of service area, AltaLink is the largest regulated transmission company in Alberta.
- AltaLink owns 13,000 kilometres of transmission lines and more than 300 substations.
- AltaLink delivers top decile safety performance for Albertans.
- In 2015, the AltaLink team energized \$3 billion of transmission projects.
- In late 2015, AltaLink energized Alberta's first 500 kV direct current (DC) line. The 350 kilometre line will save an estimated 350,000 tonnes of carbon emissions each year by reducing electric system losses.



CUSTOMER SERVICE

- AltaLink prioritizes its relationships and achieved 100 per cent customer satisfaction ratings from connecting customers in Q3 and Q4 of 2015.
- Improving the customer experience is a key part of AltaLink's business. Since 2013, AltaLink has delivered more than \$225 million in costs savings to its customers through innovative project engineering practices.
- Responding to customer feedback, AltaLink amended its tariff application to reduce costs to customers by close to \$600 million between 2015 and 2019.



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ALTALINK'S CORPORATE CULTURE

- AltaLink respects and values its employees. In 2013, AltaLink achieved an outstanding 83 per cent overall employee engagement score.
- AltaLink continuously strives to improve its corporate culture, and was recognized by Waterstone Human Capital as one of Canada's 10 Most Admired Corporate Cultures in 2014.

RESPONSIBILITY

- AltaLink has a world-class safety record and is committed to upholding the highest standards of safety. AltaLink was awarded the Canadian Electricity Association's Safety Excellence Award in 2014 and 2015.
- AltaLink is an environmentally responsible corporate citizen and strives to protect the environment. AltaLink was the first electricity transmission company and only the second electricity company in Canada to receive the Canadian Electricity Association's Sustainable Electricity Company designation.
- AltaLink's community investment program, Linked to our Communities, is dedicated to empowering Alberta's youth through sport, science, agriculture and more.

MANAGEMENT TEAM



HEJDI A. FEICK
Vice President,
Government Relations



DENNIS M. FREHLICH
Executive Vice President and
Chief Operating Officer



DAVID J. KOCH
Executive Vice President
and Chief Financial Officer



ZORA LAZIC
Senior Vice President, Law and
Regulatory, General Counsel



**JOHANNE I.
PICARD-THOMPSON**
Senior Vice President, Projects



EDWARD W. RIHN
Senior Vice President, Customer
and Stakeholder Engagement



LINDA G. SHEA
Senior Vice President, Human
Resources and Communications

